

# Lincolnshire Glamping Limited

## Lincolnshireglamping.com Privacy Policy

We are extremely concerned to protect your privacy and confidentiality. We understand that all users of our site are quite rightly concerned to know that their data will not be used for any purpose unintended by them, and will not fall into the hands of a third party.

We do not share, or sell, or disclose to a third party, any personally identifiable information collected at this site.

We do not store any financial details such as credit or debit card numbers.

The personal information that we collect from you shall be obtained, processed and transmitted in compliance with applicable data protection legislation.

"Personal Information" means information that relates to a living individual who can be identified from that information, or from that information together with other information which is held by or is likely to be held by us.

### 1. What Personal Information Do We Collect?

We may collect and process the following data ("Personal Information") about you:

- a. Any information that you provide by filling in forms on our site, including name and contact details, and special requirements. This includes information provided at the time of booking, registering to use our site, applying for a job, posting material, requesting further services or subscribing to any service offered by us on the site. We may also request further information should you report a problem with our site;
- b. We may keep a record of any correspondence should you contact us;
- c. Details of the resources you access and of your visits to our site;
- d. Details of transactions you may carry out through our site and of the completion of your orders.
- e. We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them.

### 2. Information About Other People

If you provide information to us about any person other than yourself, you must ensure that they understand how their information will be used and that you are authorised to disclose it to us, and consent its use on their behalf, before doing so.

### 3. Using Your Personal Information

Personal information submitted to us via this website will be used for the purposes specified in this privacy policy or in relevant parts of the website.

We may use your personal information to:

- manage and administer the website;
- enable your use of the services available on the website including providing you with login in details so you may access details of your bookings;
- manage, administer, mediate and contract the services offered by us via the website;
- manage, administer, mediate and contract your bookings made through the website and/or by e-mail, phone or post;
- send you email notifications which you have specifically requested including email notifications confirming your bookings made via the website;
- provide third parties with statistical information about our users, but this information will not be used to identify any individual user;
- deal with enquiries and complaints made by or about you relating to the website, your bookings and/or the services offered by us or our suppliers;
- to analyse and improve the services offered on our website and to provide you with the most user friendly navigation experience. We may also use and disclose information in aggregate for marketing and strategic development purposes; and
- send you an email inviting you to leave a guest review on the website following your stay.
- Where you submit personal information for publication on our website, we will publish and otherwise use that information in accordance with the license you grant to us. We will not provide your personal information to any third parties for the purpose of direct marketing.

#### 4. Disclosures

We may disclose information about you to any of our employees, suppliers, partners or subcontractors insofar as reasonably necessary for the purposes as set out in this privacy policy or whom we have appointed to process information on our behalf or manage aspects of our website. In addition, we may disclose your personal information:

- to the extent that we are required to do so by law;
- in connection with any legal proceedings or prospective legal proceedings;
- in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk);
- to the purchaser (or prospective purchaser) of any business or asset which we are (or are contemplating) selling; and
- to any person who we reasonably believe may apply to a court or other competent authority for disclosure of that personal information where, in our reasonable opinion, such court or authority would be reasonably likely to order disclosure of that personal information. Except as provided in this privacy policy, we will not provide your information to third parties. You expressly agree to such disclosures of personal information.

#### 5. International Data Transfers

Personal information that you submit for publication on the website as a review will be published on the internet and may be available, via the internet, around the world. We cannot prevent the use or misuse of such information by others.

## 6. Security of Your Personal Information

We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information.

However, data transmission over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.

You are responsible for keeping your password and user details confidential. We will not ask you for your password (except when you log in to the website).

## 7. Policy Amendments

We may update this privacy policy from time-to-time by posting a new version on our website. You should check this page occasionally to ensure you are happy with any changes. Your continued use of the website shall constitute your agreement and acceptance of the changes to this policy.

## 8. Your Rights

At any time you may review or update the personally identifiable information that we hold about you, by contacting us. To better safeguard your information, we will also take reasonable steps to verify your identity before granting access or making corrections to your information.

## 9. Third Party Websites

The website will contain links to other websites. We are not responsible for the privacy policies or practices of third party websites including use of cookies on such third party websites and you should refer to the third party's privacy policy for more information.

## 10. Updating Information

Please let us know if the personal information which we hold about you needs to be corrected or updated.

## 11. Contact

If you have any questions about this privacy policy or our treatment of your personal information, please write to us by email to [enquiries@lincolnshireglamping.co.uk](mailto:enquiries@lincolnshireglamping.co.uk) or by post to Lincolnshire Glamping Ltd., Spire View Meadow, 2b, High St., Brant Broughton, Lincoln LN5 0SL.

## 12. Data Controller

The data controller responsible in respect of the information collected on this website is Lincolnshire Glamping Limited, whose registered office address is 20 High Street, Brant Broughton, Lincoln LN5 0SL.